

# QUALITY, HEALTH, SAFETY AND ENVIRONMENTAL POLICY 2024

LAB is an internationally acting engineering, construction and services entity. LAB provides its Customers integrated solutions to reduce all kind of emissions to AIR, WATER and SOIL. LAB considers that performing its services in accordance with the relevant standards on **Quality** management, **Health** & **Safety** regulations and **Environment** protection is one of the keys to success. Therefore, LAB relies on the international standards ISO 9001, ISO 45001, ISO 14001 to achieve these goals.

LAB has consequently developed and applies strictly its integrated QHSE management system. Its strategical objectives are to **remain leader** on its present markets and to **develop** its activities on **new markets**, either in new geographical areas or in expanding the diversity of supply, without compromising our high quality and safety standards, in respect of the Environment.

To reach these goals, LAB takes great effort to improve continuously:

- Its customers' and other stakeholders' satisfaction
- The **Quality** and **Performance** of its products and services
- Its Health & Safety performance complying with applicable standards
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- The **environmental footprint** of its products and services
- The sustainable creation of **Value** for all stakeholders

Therefore, LAB follows **5 strategical axes** with their respective commitments:

# Top management leadership & commitment

It is a recognized and specific responsability and commitment of executive team to develop and maintain a qualified QHSE management system. Specifically skilled and competent employees monitor and continuously improve the system, thanks to indicators and action plans.

## **Continuous improvement**

QHSE team has integrated adequate processes and tools to periodically improve the QHSE system. Reporting, feedbacks and improvement actions allow the achievment of this goal.

## **Perfomance evaluation**

Executive team has defined reviews, inspections, audits that are suitable to qualify QHSE system performance and results. Indicators are reviewed periodically on management level.

#### Skills and competences

In connection with Human Ressources, one of the managing team priorities is to identify specific talents and promote them actively by proposing personal adequate training.

#### **Operational organisation**

Executive team assigns personal engagements and responsabilities in order to involve each and any employee in the aspects of QHSE management.

This includes the recovery and treatment of relevant information, such as hazardous situation, near miss or accident.